Access[®] Online



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Introduction

You can use a mobile app and web-based dashboard to create, send and manage a virtual card to someone (e.g., staff member, job applicant, intern) that they can use immediately. They do not need to wait for a plastic card to arrive or use their personal card and seek and wait for reimbursement.

Learn more: Be sure to download and install the mobile app. You can also enable face ID or touch ID. Follow the instructions in the cardholder quick start guide. The app is available for both Apple and Android users. You must also be an existing One Card, Corporate Travel Card, or Purchasing Card client with Access Online's Payment Plus function in place. Cardholders should also make sure that their email app resides on the mobile phones.

Accounts overview

Your organization has two linked managing accounts for your virtual card program:

- · Payment account
- Single-use account pool

Each card has a 16-digit account number from the single-use account pool and rolls up to the payment account for central billing.

Example: Full credit limit used

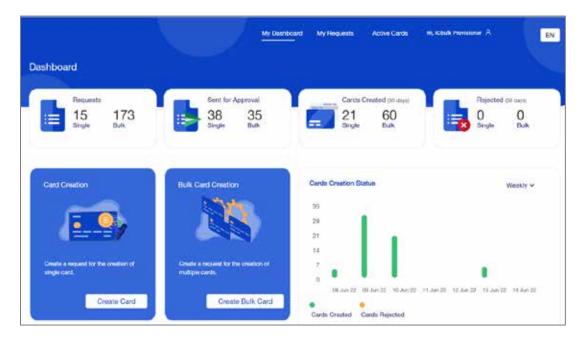
The cardholder has charged the full \$1,200 credit limit on a card. You deactivate the card so the cardholder cannot see the card anymore. If the cardholder needs more money, you should create a new card for the cardholder. After your organization pays the \$1,200 back to the bank, that \$1,200 is available again on the managing account for the issuance of cards.

Example: Partial credit limit used

The cardholder has charged a total of \$500 on the card with a \$2,000 credit limit. The card's ending valid date passes and the card expires. The system automatically deactivates the card. The cardholder cannot see the card anymore. The \$1,500 returns to the managing account credit and is available to use for other cards. After your organization pays the \$500 of used credit back to the bank, the remaining \$1,500 is available again on the managing account for the issuance of cards.

Register on the web portal

You should register on the web portal. In your registration email, click the link to the portal and follow the on-screen instructions to register, specify a password, and log in. Note that passwords need to be between 8 and 15 characters. For detailed steps, refer to the *Web Portal Registration* video.



Create a card on the mobile app Dashboard 0 JAN 1, 2024 Valid No. Active cards Gerr Minlaux 3 4 0 Credit limit Salact the cards Requests 81 0 4 Additional details Add a label or description for this calif. **1.** Tap the card icon. Field 1 · Rejected 0 1 3. Tap Save and continue. Ð A Deck.

Learn more: Each Field 1, Field 2 and Notes field has a limit of 50 characters. Your organization can use these fields to capture any information you like.

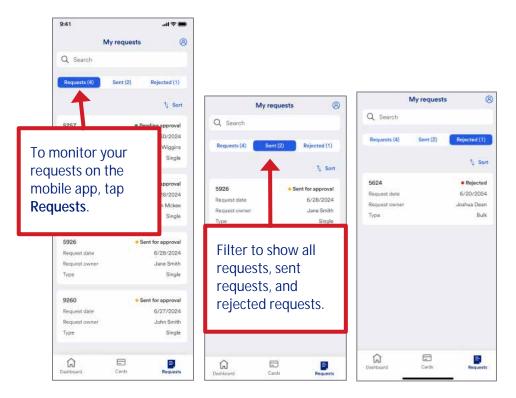


Program Administrator

Learn more: After you tap **Send**, the cardholder gets an email message with instructions to access the virtual card, add the virtual card to their mobile wallet, and use the virtual card immediately.

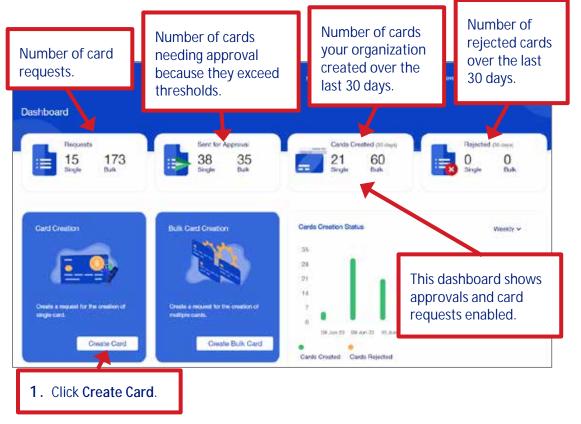
Learn more: You can also monitor your request on the mobile app.

Tip! You can also enable and use Face ID or Fingerprint ID on the mobile app to request the one-time passcode.



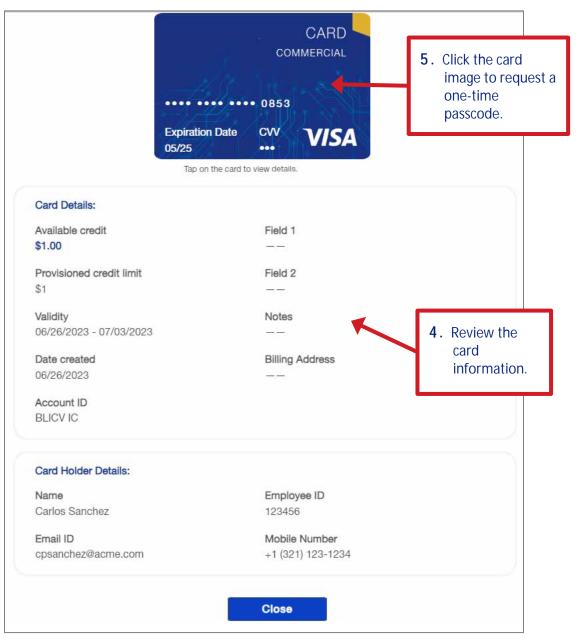
Access Online Virtual card: Version 2-2

Create a card on the portal

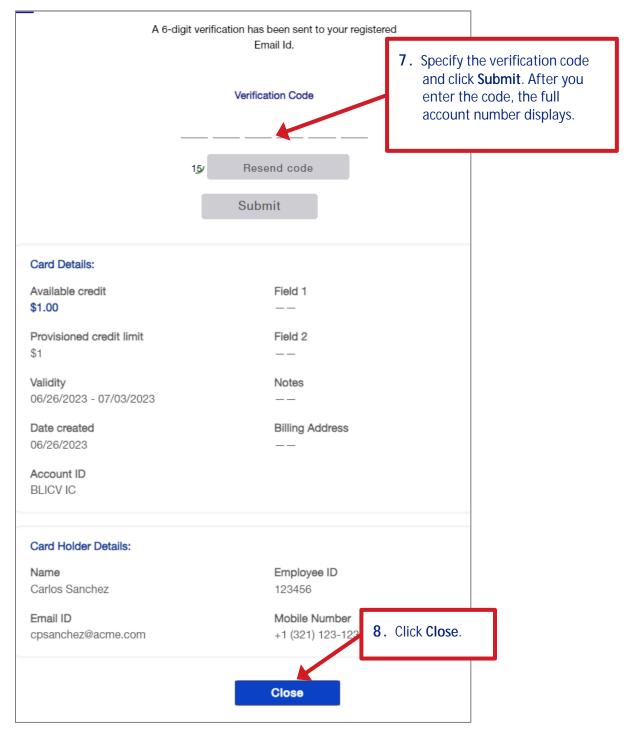


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Create Card				8
Card Details:				
Gard valid from		Card valid to *		
06/14/2022	8	06/30/2022	Ë	
Card Limit			Specify valid dates, credit limit and	
	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		cardholder details.	
Field 2		Special project		
	<u> </u>	Max 50 characters	15/50	
Card Holder Details :				
First Name *		Last Name *		
Carlos		Sanchez		
Employee ID		Email ID *		
123456789		cpsanchez@acme.cor	n	
Mobile Number* +1 ~ 321 123 1234		3.	Click Create.	
		Create		
		oroato		

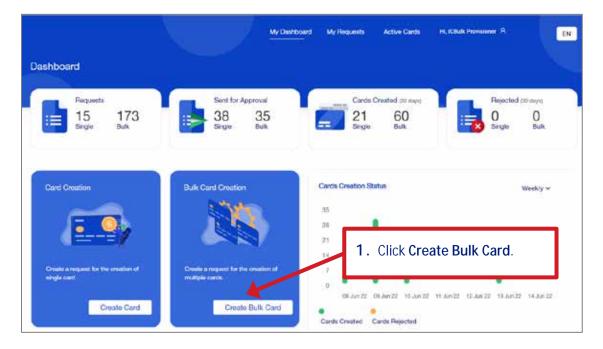


	To view card number, CW and billing address, tap Send OTP 6. Click S	Send OTP.
	Tap on the card to see the card details.	
Card Details:		
Available credit	Field 1	
\$1.00		
Provisioned credit limit	Field 2	
\$1		
Validity	Notes	
06/26/2023 - 07/03/2023		
Date created	Billing Address	
06/26/2023		
Account ID		
BLICV IC		
Card Holder Details:		
Name	Employee ID	
Carlos Sanchez	123456	
Email ID	Mobile Number	
cpsanchez@acme.com	+1 (321) 123-1234	

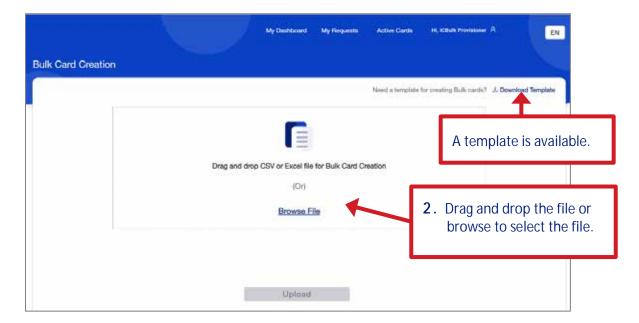


## Bulk card creation on the web portal

You can create multiple cards at the same time using a file process.

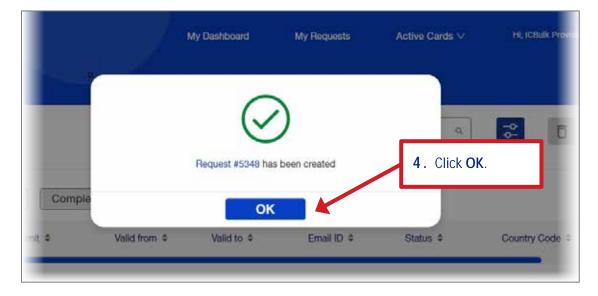


*Tip!* Before you create bulk cards, ensure that your card pool is large enough to support your needs. For example, if you want to create 300 cards, make sure you have a pool large enough to create 500 cards. Contact your Relationship Manager or Account Coordinator to assess your needs. The card-pool can be resized in about a week. You can create up to 500 cards with one file.

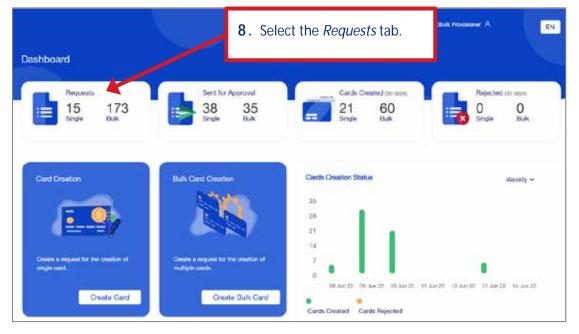


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Please fill in required card i				Section 201					
	STNAME E	MAIL	COUNTRY CODE	PHONE NUM	BER	VALID TO		CARD UM	345 field1
	C	heSmith121dfamail.com	5	6125551212			2021-12-2		

Bulk Card Creation		Ng Tanktowell	My Personality	Active Canto V	ri, Elsik Pasisaner A	an
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		Uplo				



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Up	losded(ii)	recessing(0)	Failed(0) Comp	entert(0)				6. Sele	ect the Activ	/e Cards
	That Name 1	Employee 42 4	Could level it	Vald Ports #	Valid to #	from ID 3	Tates 8	to v	view the car	ds.
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Requesta ( 193 )	Sent for Approval	(73)	Rejected (0)	Search		а. <mark>19</mark>	Create Card V
Request Number	Title 1	Type	9. Click a reque	est number lin	κ.	<b>a</b> (	Request Status
2329		BJk					In Progress
2555	ж(	Buk	ICBulk Provisioner	08/19/2001	<b>2</b> )		In Progress
2485	÷0	Bulk	ICEUIk Provisioner	08/24/2021	4		In Progress
2662	22	Dak	ICELIK Provisioner	09/17/2021			In Progress
2003	23	Bah	ICBUS Proviniener	10/29/2021	4		In Program

Pret Name 1 Directores D 1 Over limit 1 Velid Inter     Prese Anter State in YYYY Add CD D 1     passed and which failed     act 1/27/201 Sector Marked State CYYYY Add CD	felidation Period(1)	Failed Validation(1)	_			Search	10.		e validatio hich cards	n tabs
🗈 😰 1,12264 i 2529-86-24 🔬 0.03/3021 semple@leater.com	Prel Name 1	Employee D 4	Credit limit 4	Void Iran Passe Served	ector date is YYYY Mit	00 D 4				ailed.
	) w	1/72/64		2023-06-26	A 0/21/2024	simple@same.com		_	04	8

Virtual card: Version 2-2

#### HI. ICBUR Provisioner A My Dashboard My Requests Activo Gards EN. Dashboard Cards D Requesta Sent for Approval 15 173 38 35 21 1. Select Active Cards. Snak Buk Buik Card Creation Cards Creation Status Julk Card Creation Weekly ~ 35 28 ż† 14 4 ó 18.Am22 11.Am22 12.Am22 13.Am22 14.Am22 Aug 20 Create Card Create Bulk Card . Cards Created Cards Rejected Active Cards 3. Click the name link. 44 Sarichez Cards Created (2) Provisioned credit limit Valid from Name 10 Valid to Field 1 10 51 06/14/2022 06/30/2022 Carlos Za Pert- tend 2. Specify search criteria and/or a filter parameter. 123456709 00/14/2022 06/06/2022 \$1 **Carlos Sancher** 10 V Showing 1-2 of 2 Page 1 of 1

## View card detail and transactions on the portal

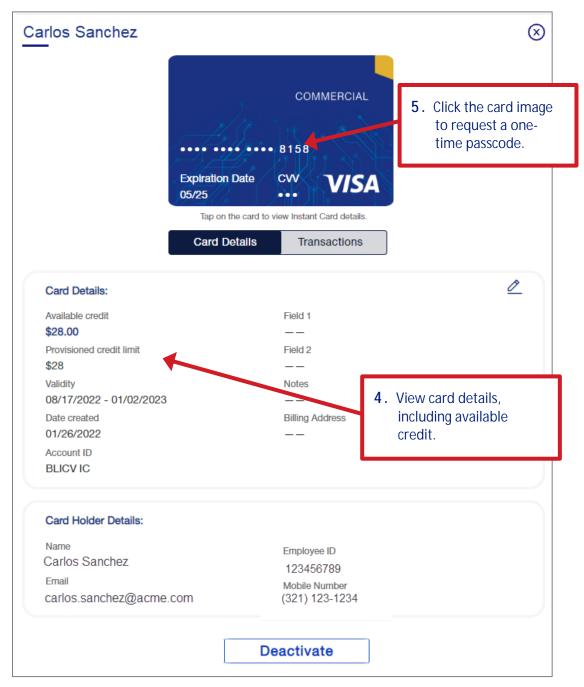


### *Tip!* You can filter the list by provisioned credit limit range.

*Tip!* You may have access to only the cards that you created or you may have access to all cards in your program. You can also export all cards or selected cards.

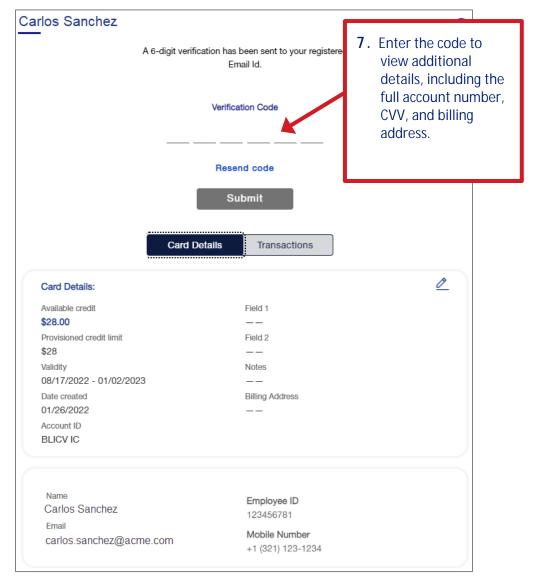
My Dashboard	i Myt	Requests	Active Cards V My Artive Cards At Active Cards	Hi, Carlor	Select My Acti Active Cards.	ve Cards or All
	Q. Search			2 %	Export V	
edit limit 4	Valid from \$	Valid to \$	Field 1 \$	Date created	Created by \$	
					<b>xport</b> to export or selected cards	

Virtual card: Version 2-2



*Tip!* Depending on your access rights in the system, you may also be able to edit the credit limit and the valid dates.

rlos Sanchez		$\otimes$
To view car	d number, CVV and billing address, tap Send OTP	6. Click Send OTP.
	Send OTP	
	the card to see the card details.	
Card Details:		Ø
Available credit	Field 1	
\$28.00		
Provisioned credit limit	Field 2	
\$28		
Validity	Notes	
08/17/2022 - 01/02/2023		
Date created	Billing Address	
01/26/2022		
Account ID BLICV IC		
Card Holder Details:		
Name	Employee ID	
Carlos Sanchez	123456789	
Email	Mobile Number	
carlos.sanchez@acme.com	(321) 123-1234	
F	Deactivate	



Access Online Virtual card: Version 2-2

arlos Sanchez		$\otimes$
Expiration 05/25 Tap on Card D	the card to view Instant Card details.	
Card Details:		2
Available credit	Field 1	8. Click Transactions to
\$28.00		view transactions.
Provisioned credit limit	Field 2	
\$28		
Validity	Notes	
08/17/2022 - 01/02/2023		
Date created	Billing Address	
01/26/2022		
Account ID BLICV IC		
Card Holder Details:		
Name	Employee ID	
Carlos Sanchez	123456789	
Email	Mobile Number	
carlos.sanchez@acme.com	(321) 123-1234	
<u> </u>	Deactivate	

Virtual card: Version 2-2

Carlos Sanchez		$\otimes$
	COMMERC 	TSA etalls.
Transactions (20)		Available credit \$354.00
Date ≑	Merchant name ≑	Transaction amount \$
Feb 16, 2022	SAETA	\$212.82
Feb 16, 2022		view the ansactions. \$47.54
Feb 16, 2022	AIR CONDITIONING	\$254.69
Feb 16, 2022	PEABODY	\$1,492.41
Feb 16, 2022	BICYCLE SHOP	\$557.86
Feb 16, 2022	SPRINGHILL SUITES	\$58.17
Feb 16, 2022	<b>10</b> . Use the buttons to	\$211.71
Feb 16, 2022	view more transactions.	\$917.01
Showing 1-8 of 20		< 1 OF 3 >
	Deactivate	

*Tip!* You may be able to view one list of all posted transactions.

Dashboard	-	r Dashboard My Reg	vests Active Card	n in ICBulk Provisioner	A
Requests 15 173 Single Bulk	Sent for Approval 38 35 Single Bux		Cards Created III Inv 21 60 Single Bulk		injected (xi own) ) 0 ingle Bulk
Card Croution	Buik Card Deadon Dealer Aregand for the constant of multiple success	00 28 21 14 7 0 6 7 6	An22 80.4m22 10.4m	. Select the C Created tak	o.
Create Card		- Cade Cha	ated Cards Rejected		
ctive Cards Cards Created (2)	2. Search for th click the nan	e card and	Carde Rejected	Sanchez	a <b>8</b>
ctive Cards		e card and	Valid to 2	A.	a 😪
ctive Cards Cards Created (2)	click the nan	e card and ne link.	]	Sanchez	Emai ID : carlos sanchez@ac me.com
ctive Cards Cards Created (2) Name I Emoyee D I	Click the nan	e card and ne link.	Valid to 2	Sanchez	carlos sanchez@a;

## Deactivate a card on the portal

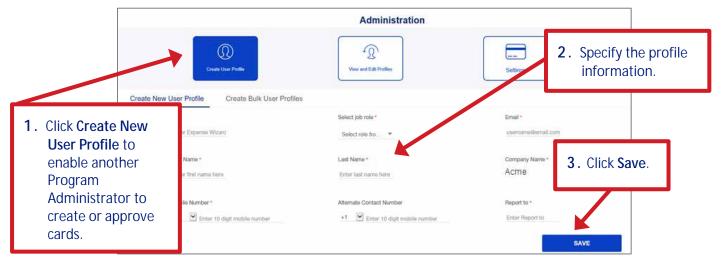
arlos Sanchez	
Expiration Da 07/25	COMMERCIAL •••• 2554 the CVV VISA
Tap on the o	tard to view Instant Card details.
Card Details:	
Available credit \$1.00	Provisioned credit limit \$ 1
Validity 09/15/2022 - 09/22/2022	Field 1
Billing Address	Field 2
Notes	
Card Holder Details:	3. Click Deactivate.
Name Carlos Sanchez	Employee I 123456
^{Email} Carlos.Sanchez@acme.com	Mobile Number +1 (123) 456-7990
	Deactivate

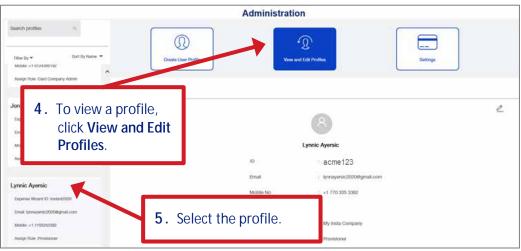
## **Overall program administration tasks**

Depending on your access rights, you can perform additional program management tasks on the web portal. You may be able to:

- Create a user profile for a provisioner or approver
- Search for existing provisioners
- View profiles
- Change company address
- · Edit profiles contact the bank for edits or removal of user profiles

### Create and view a user profile





*Learn more:* You cannot edit or delete profiles. Create a new user profile if you need a different email address for this person. Contact the bank for assistance if you need changes to or deletion of a user profile.

*Learn more:* If your organization is using approval workflow, then you create your approvers using this process. You can add the approver role to an existing provisioner. You can also toggle between viewing a user's approver role and their provisioner role.

## View your company address

Your company address is used as the billing address used by cardholders for purchases.

	Administration	
Create User Profile	Vew and Edit Profiles	
Create New User Profile Create Bulk User Profiles		
10 •	Select job role * Email *	
Enter Expense Wizard	Select rok	
First Name * Enter frat name here	Last Name Enter Last r	
Mobile Number *	Alternate G	
+1 🔄 Enter 10 digit mobile number	+1 🖸 Enter 10 digit mobile number Enter Heport to	
	SAVE	

Virtual card: Version 2-2

	Administration
Crashe User Peolie	Are and Life Profiles
Card and Mileage settings	
Company Name           My meta Company           Company Address           Country           State           State           Country           State           State	2. View your company address. If you need it updated, contact the bank.
	Cancel

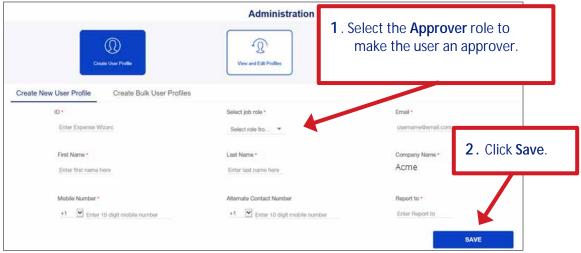
## Approval workflow

Your organization may configure a workflow approval process for card setup. The three major tasks for using workflow are:

- Specify approval workflow settings
- Create approvers
- Approve or reject card requests

#### Administration 2 $\Omega$ ---View and Edit Profiler Setting Create New User Profile Create Bulk User Profiles 10 * Select job role Email Enter Expense Wizard 1. Click Settings. First Name * any Name Acme Enter finit name ben Alternate Contact Number Mobile Number* Report to * +1 Enter 10 digit mobile number +1 🔄 Enter 10 digit mobile number Enter Report to SAVE **3**. Specify approval thresholds Card and Mileage settin 2. On the Approval tab, select and amount (e.g., require to enable single and/or approval for cards with Company Name bulk card approval. credit limits over \$1,000 IT CARD CO and card validity periods Company Address Approval greater than 30 days). Single Card Approval 📀 Enable 🔘 Deable 🖲 Enable 🔘 Dauble ibie 🛞 De Approval Thresholds Threshold Amount 5. Click Save. 2 All the requests above this Credit Intel amount requires approval 4. Enable cardholders to Cancel Save request cards, if desired. **Create approvers** Administration

### Specify approval workflow settings

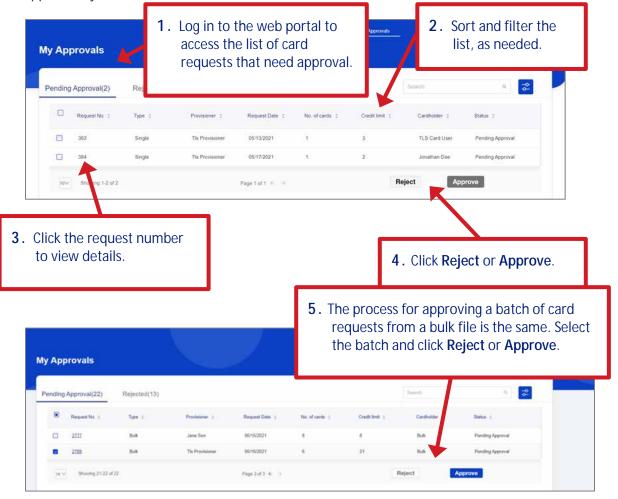


*Learn more:* The approver gets an email after you set up their user profile that lets them know they are an approver and prompts them to register on on the web portal. They complete all their approvals tasks on the web portal.

### Approve or reject card requests

An approver approves or rejects single and/or bulk card requests. If the approver rejects the card request, they must provide a reason. Approvers use the web portal to complete their tasks.

Approvers receive an email when they have a card request ready to review and approve/reject.



*Learn more:* If you select **Approve**, the system creates the card immediately. If you reject a card request, then you must provide a reason. When you approve a card request, the system sends an email to the provisioner and the cardholder. When you reject a card request, the system also sends an email to the provisioner and/or the cardholder (depending on who requested the card).

## Override a rejected card request

You can select one or more rejected card requests and approve them, thereby overriding the rejections. You can search and filter the list of rejected card requests to find the rejected card requests you want to override (e.g., search for all rejected requests under \$500). Click the request number link to view detail.

ly Approvals		<ol> <li>To override a rejected card request, select the rejected card request.</li> </ol>			ovals Hi, TLS Approver A		
Pending Approval(2	) Rejected(3)				Search	۹ 📚	
Request No	type :	Provisioner 1	Request Date 👙	No. of cards	Credit limit 👙	Cardholder : Status :	
273	single	Lynn Ayersuat2	05/11/2021	т.	2	2. Click Approve	
283	Single	Lynn Ayersuat2	05/12/2021	1	2		
	Single	Tis Provisioner	05/12/2021	¥.	2	TLS Card User Rejected	

## Security

The system uses a uniquely generated card number, expiration date and security code as a proxy, making the system highly secure. You can limit fraud by setting short expiration periods and setting card limits for only the items that the cardholder needs to purchase. Mobile wallet use provides an additional layer of payment security.

## **Declined authorizations**

Cardholder Account Profile Account Authorizations Card Account Number: ************************************					You can look up declined authorizations in Access Online using the Account Profile: Account			
					Auth Date	Auth Time	Response	Auth Number
02/17/2011	04:42 PM ET	Approved	074354	Mail/Thn Ord	\$0.00	5399	MISCELLANEOUS .	
02/17/2011	03:34 PM ET	Declined		Musehn Ord	\$0.00	5399	MISCELLANEOUS .	
Records 1 - 2 of 2								

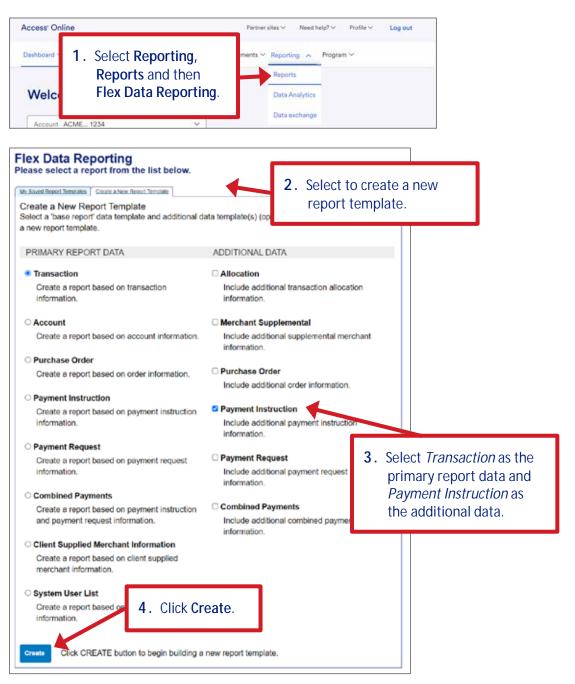
You can view declined authorizations in Access Online. Find the last four digits of the singleuse account number in the virtual card system. Then, in Access Online, open the **Accounts** menu and select **Account Information** and then click the **Account Profile** link. Search for the transaction by the last four digits of the account number. Select to look at *Account Authorizations*.

*Learn more:* For detailed steps and common decline reasons, refer to the *Access Online: Declined transactions* quick start guide.

## Reporting

The mobile app and the dashboard integrate with Access Online, so your reports in Access Online include all accounts and transactions. Your Access Online extract files also contain mobile app transactions.

You can also use the Flex Data Reporting function to create and schedule a custom report that includes mobile app information.



ex Data Reporting			
ansaction w/Payment instruction			
eport Name:		5. Rename and e	dit vour
ransaction-Payment Instruction, 06May2021			
eport Description: ransaction w/Payment Instruction		report, if desir	ed.
utput Type: Output Parameter Page Placer	nant:		
xcel - End - Optional for PDF of			
ave Template Revert to Last Saved Preview La	yout Run Report Create Scheduled Report		
elect Report Data Filter for Content Sort by Criteria Sel Report Lay			
	umn names for the report. Column titles can be abbrevia	ted or renamed: type the new title in the	
RENAME field.  Select the TOTAL check box(es) to indicate the Select the desired FILTER check box(es) to de hierarchy filter can be selected.	at you want totals calculated for that column on the PDF or termine report content, then continue to FILTER FOR CO ) to format data wrapping in the PDF output report, leave I	utput report. NTENT tab to define criteria. Only one	
Select Report Columns	Rename Report Columns	Wrap Data Total Filter	
[-]Hierarchy			
Account ID		0	
Account Number		0	
Account Unique ID		0	
Processing Hierarchy		·	
Include these Processing Hierarchy names in re-	port:	•	
	ime 🗆 Agent Name 🗆 Company Name 🗆 Divisio.	n Name 🗆 Department Name	
Reporting Hierarchy		0	
Include these Reporting Hierarchy names in rep		Claud Alana	
	ie ⊂ Level 1 Name ⊂ Level 2 Name ⊂ Level 3 Name Name	C Level 4 Name	
Level 5 Name D Level 6 Name D Level 7	nome		
[-]Account Select All for Account			
Account Name			
Account Status			
Account Status Date		0	
Account Status Description			
Billing Type			
Identification Number			
🗆 Lost Stolen			
Managing Account Name			
Managing Account Name Line 2			
Managing Account Number			
Optional 1			
Optional 2			
Replacement Account Number			
Short Name			
- Merchant - Select All for Merchant			
MCC Description			
MCCG Code     MCCC Description			
MCCG Description			
Merchant Name			
Payment Instruction Merchant City			
Source Currency Amount			
Total Amount Matched to Orders			
Transaction Amount			
Transaction Approval Status			
Transaction Approval Status Transaction Comment 1			
Transaction Comment Transaction Comment			
Transaction Comment 3 Transaction Comment 4	<b>6</b> . Select the fields to		
Transaction Comment 4			
Transaction Comment 5	include.		
Transaction Date			
Transaction Management Custom Field 1			
Transaction Management Custom Field 2			
Transaction Management Custom Field 3			
Transaction Management Custom Field 4			
Transaction Management Custom Field 5			
Transaction Reviewed Status			
Transaction Type			
Transaction Unique Identifier			

Со	Common Flex Data fields to support virtual cards							
	Percent fulfilled		Date		Transaction amount			
	Account Name		Email		Transaction date			
	Amount		Employee ID		Transaction Merchant			
	Billed Amount		Exception reason		City			
	Cycle Close Date		Field 1	•	Transaction Merchant			
	Date		Field 2		Name			
	Percent fulfilled		Notes	•	Transaction Merchant State/Province			
	Account Name		Phone		Transaction Unique			
	Amount		Posting Date		Identifier			
	Billed Amount		Purchase Method		User ID			
	Cycle Close Date	•	Reference Number					

After you select the data, you can specify sort and display option, and then save, run, and schedule your report. For example, you can schedule the report to run every week on Thursday for the next three years.

*Learn more:* For detailed steps on creating and saving a Flex Data report, refer to the *Access Online: Flex Data reports* and *Access Online: Data dictionary for Flex Data reports* user guides. For detailed steps on scheduling your report, refer to the *Access Online: Report scheduler* user guide.

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